WE'RE UPDATING NATURAL GAS PIPELINES IN YOUR NEIGHBORHOOD.

Consumers Energy
Count on Us®

Your neighborhood will soon receive an upgrade to its natural gas system. This will likely require us to work on your property. This may be an inconvenience to you, so we'll do our best to keep disruptions to a minimum.

This upgrade helps ensure your family's safety while providing you with reliable natural gas service. Here's what you need to know before we start:

- We will contact MISS DIG (8-1-1) to make sure that utility-owned underground lines are marked and flagged in our work zone. Please do not remove any flags or marks until we complete our work.
- To the best of your ability, please locate sprinklers, invisible dog fences, outdoor lighting and drainage lines.
- Our company-approved contractor may need access to your home to locate your sewer prior to construction. They will leave behind a single green stake that you may remove.
- Your natural gas service line will likely be replaced. If your gas meter is located inside your home, we will need to move it outside. This work will require us to be inside your home/business. You may request an alternate outside location, however, you will be responsible for additional costs.
- This work will interrupt your gas service for less than an hour. When our work is complete, we will relight your natural gas appliances. If you aren't home, we will leave a door hanger with instructions to call 800-477-5050 to request your gas be turned back on and appliances relit.
- Landscaping, grass, roads and sidewalks affected by our work will be restored. For restoration questions, call 844-660-3477.

If you are unable to have your gas temporarily disconnected or have any other concerns, please call me at the number below. Please reference the project number listed at the top of this letter when you call.

Thank you for being our customer and neighbor. We will continue to work to give you the best energy services possible.



The employees working in your neighborhood will be wearing a photo ID badge, safety vest and hardhat.



Specialized equipment will be used to upgrade your neighborhood's natural gas system.

We'll try to keep disruption to a minimum and any affected areas of your lawn will be restored.

For additional information on our natural gas reliability upgrades, please visit: **ConsumersEnergy.com/pipelineupgrade.**